

# **BlazeDVD 6 Manual**

# Content

I. Overview	1
1.1 Brief Introduction	1
1.2 Major Features	1
II . Appearance	2
III Operation Guide	3
3.1Record DVD	3
3.2Picture Playback	4
3.3 Play from Video Devices	
3.4Picture in Picture Playback	
3.5 Record DVD	
3.6 Convert Recording Files	9
3.7 Bookmark Management	10
3.8 Special Functions	12
3.9 Use Media Detector	14
IV. Settings	17
4.1 General Settings	17
4.2 Power Settings	18
4.3 File Association	
4.4 Video Settings	
4.5 Audio Settings	22
4.6 Record Settings	23
4.7 Parent Control	
4.8 System Information	25
IV.Technical Support	25

# I. Overview

## 1.1 Brief Introduction

BlazeDVD is a full-featured and easy to use DVD, Video CD, Audio-CD and media file player. It can provide superior video and audio (Dolby) quality, together with other enhanced functions: e.g. record DVD, optional skins, playback image and DV, image capture and bookmark, etc. Furthermore, it supports DIVX, MPEG4, RM, QuickTime, WMV, WMV-HD, MacroMedia Flash and popular media formats of Internet. BlazeDVD can be extensively compatible with hardware, which is operated stable, smoothly under Windows XP\Vista\7 operating systems.

## **1.2 Major Features**

- BlazeDVD can determine disc type in the DVD drive automatically and choose the right play mode for DVD titles, video CDs, audio CDs or DivX/XviD Discs
- Auto-resume and Bookmarks let you jump right to the last viewed location of DVD
- Record your favorite DVD movie into MPEG2 video or MP3 audio file
- Capture, browse and save the pretty pictures from your favorite movie



- Smart Stretch lets you enjoy any movie with 16:9 aspect ratio on any screen mode, without distortion
- Visualization enables BlazeDVD to display multi-colored shapes and patterns that change in harmony with the audio track being played
- Freely select Echo, Amplify special audio effect and 10 bands preset Equalizer value
- Watch movie and meanwhile improve your foreign language by contrasting subtitle
- Repeat Mode and Leaning Mode let you loop playback or repeat the word and phrase you want to learn
- Playing your favorite digital photo as slide show with background music
- Playing video device such as DV, Web Cam, allows you to capture video frame
- Desktop Video enables you to watch DVD and work simultaneously!
- Convert recording file to ASF file, AVI file, iPod file, iPhone file, MPEG file, PSP file and 3GP file
- And much more...

# II. Appearance

BlazeDVD Free is designed with user-friendly interface, the default video window and main control are as below:







# **III** Operation Guide

# 3.1Record DVD

BlazeDVD enables you to record DVD movie as MPEG2 video or record DVD audio as MP3 audio files.

#### Record DVD as MPEG2 Video File

You can record a wonderful episode of DVD movie as MPEG2 video file for future playback, video clipping or foreign language learning.

**Note**: To protect DVD copyright, BlazeDVD allows you to record DVD video within a time limitation: 15 minutes for BlazeDVD Professional, 5 minutes for BlazeDVD Free).

#### Record DVD as MP3 Audio File



You can record your favorite DVD movie audio as MP3 audio file, which is useful for your future playback, audio clipping or foreign language learning

**Note:** BlazeDVD Professional allows you to record DVD audio without time limitation; otherwise, BlazeDVD Free only allows you to record DVD audio for 5 minutes.

## 3.2Picture Playback

BlazeDVD supports to play pictures as slideshow.

1. .Click "**Open**" button, select "**Play photos as Slide Show**" from the appearing Open Menu. Select the picture images from the open file message box, click "**Ok**".

2. Or right click video window, select "Play From"-> "Play photos as Slide Show".

3. You can set background music, effect times and interval times between two pictures in the Slide Show Setting.

D:\KARA\mp3\Scarborough fair.mp3
2 🛟 (1-20)Seconds
2 (1-10)Seconds
OK Cancel

Click "Ok" when you finish setting, play the slide show.

4. If there is only one picture or mixed with other non-image formats files in the playlist, the file(s) could only be played in the single form but not in slide show.

## 3.3 Play from Video Devices

Video Capture Devices include PC Camera, Digital Camera (DC), Digital Vidicon (DV), Video Card and so on.

Click "Open" button in the Main Control Panel, select the 2nd item in the following message box to play Video Capture Device directly.



	E:\
Y	ZSMC USB PC Camera
1	Play DVD from Hard Disk
	Play Media Files
	Play Photos as Silde Show
-	Open Playlist

If you haven't installed Video Capture Device or the relevant driver, the second item could not be seen in the Open Menu.

# 3.4Picture in Picture Playback

Please follow either one of below steps for PIP Setting:

Go to Options->Video, you can select or deselect "Enable Picture in Picture" check box, and freely specify sub video position and size:

Options 🔀
General Video Audio Record Parental Control Appearance Information
Video Mode: 1080i/1080p Quality
Auto Normal 🗸
General
Enable hardware accelerating
🗹 Enable OSD (On Screen Display)
Switch to full screen mode when play
Show time on video window
Show left media time
Picture In Picture
Enable Picture In Picture
Sub video position:
Sub video size:
OK Cancel Help

Or right click the sub video to pop up below menu for sub video setting:





## **3.4.1 Picture in Picture Control**

All playback controls are for main video, the operations of sub video are as following:

- PIP playback Firstly open a media file that supports PIP to play and select "Enable Picture In Picture" option, then open another media file that supports PIP, you will playback the medias by PIP mode. Please note that all of the playback controls on the Control Panel are only for main video.
- Swap Main/Sub Video Double click sub video, or right click sub video and select "Activate" in the popup menu, you will swap the main and sub video.
- Change sub video file size and position Go to Options->Video, select your desired sub video file size and position; or right click sub video to change.
- Hide/Show Sub Video Right click sub video and select "Hide", or right click main video window to perform "Show/Hide Sub Video":



- Close sub video right click sub video and select "Close". The sub video will be closed, unless you open the media once again.
- Enable/Disable Picture In Picture Go to Options->Video or right click the main video for PIP setting. If disabled PIP, you will stop playback the current playing media when you try to open another media file to play.

## 3.4.2 Media Types Supported in Picture in Picture

The media type that supports PIP are listed as below:

- DVD, but simultaneously playing two DVD movies is disallowed;
- VCD, SVCD;
- MPEG 1, MPEG 2 file;
- TS file, but simultaneously playing two TS files is disallowed

6



## 3.5 Record DVD

Clck in Floating Panel to activate Record page, and then click the record button, or the record button on Main Control Panel directly, users will begin to record the DVD movie instantly.

## 3.5.1Record DVD Video

You can record DVD movie into MPEG2 video file, please refer to Record Setting to set record type as MPEG2 file first, then begin to record, the record file will be saved as ".mpg" file in the folder you have preset in Record Setting page for your future viewing.

**Note**: To protect DVD copyright, BlazeDVD only allows you to record DVD video for 5 minutes(for Professional version) or 1 minutes (for Standard version).



## 3.5.2 Record DVDAudio

Or you can just record DVD audio as MP3 audio file, please refer to Record Setting to set record type as MP3 file first, then begin to record, the record file will be saved as ".mp3" file in the directory you have specified in Record Setting.page.







Start to record

During recording, the file size will keep dynamically changed



## Stop Record

Then the record file will be auto saved by record time in the specified folder you have set in Record Option page.



Playback the selected record file



Remove Item Remove All Items Delete File(s)	Remove the selected record file in Record List	
	Remove all record files in Record List	
	Remove the record file from the record file's folder	

#### **Right-click Menu**



Record Playback Remove Item Remove All Items Locate on Disk Delete File(s)	Begin to record	
	Playback the selected record file	
	Remove the selected record file from Record List	
	Remove all record files from Record List	
	Quickly access and open the record file's folder	
	$^{\perp}$ Delete the selected record file from record file's folder	

# 3.6 Convert Recording Files

You can convert the record file into new file with other format and smaller file size, thus you will directly play the media file even if no third party's decoder installed on your PC, just follow below steps to convert:

- Record file, please see "Record DVD Video/Audio " for record operation;
- In Record Floating Panel, right click the record file that you desire to convert to pop up below menu, then select a target file format to start converting.

	Record Playback			
_	Remove Item Remove All Items	-		
	Locate on Disk	-		
	Convert File to	AVI file (MPEG4 video, MPEG2 audio)	۲	]
_	Delete File(s)	ASF file (MPEG4 video, ADPCM audio) iPod file, iPhone file (MPEG4 video, AAC audio)	► ►	
		3GP file (MPEG4 video, AMR audio)	►	Convert
		PSP file (MPEG4 video, AAC audio)	۲	Setting 🗟



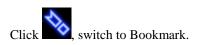
• Select "Setting..." in above menu to pop up below box:

utput Setting		le l
Output Format		
MPEG1	×	
Audio		
Compressors	IMA ADPCM	Y
Format	8000Hz, Stereo	<b>v</b>
VCD Channel		
◯ Left	<ul> <li>Right</li> <li>Both</li> </ul>	
Video		
Compressors	MPEG-4	×
Video Size	Keep Source Size	*
Bitrate	2.5Mbps	*
Quality	100%-Best	*
FPS	Default Value	~
Secs/keyframe	8 🐱	
Splitter		
No used splitter		Y
	Default OK	Cancel

• The converted file will be saved in the preset destination folder, default saved in My Documents, please see "Record Setting" for output setting of converted file.

# 3.7 Bookmark Management

Bookmarks lets you save the location of your favorite scenes, so that you can jump right to them. Click on the bookmark will playback the tagged position of the movie. You can create multiple bookmarks without confusion, for we support the preview of each bookmark's tagged position.



10



Note: Bookmark is available only for DVD playback.





This step will create a new menu item in the pop-up menu of bookmark. Click on the new bookmark will jump directly to that location.



Play from the position you have selected.



Delete the bookmark you have selected.



Clear all the bookmarks you have saved in the list.



# **3.8 Special Functions**

Besides the DVD player's standard functions you wish, BlazeDVD also provides multiple special functions.

### 3.8.1. Visualization

BlazeDVD supports Visualization effect, displays multi-colored shapes and patterns that change in harmony with the audio track being played.

Right click video window, select "Visualization"->"Alchemy"->"Random" to launch Visualization.

Click "Off" to exit Visualization, video window will resume to default BlazeDVD logo window.

## 3.8.2. Video Control

BlazeDVD supports multiple video display mode, right click video window and select Video Window, you can freely switch among different video modes:

Keep Aspect Ratio: Keep aspect ratio of the video

Smart Stretch: Watching any DVD movie at 16:9 ratio on any screen mode, remove distortion and improve video quality

Video Desktop: DVD video full screen display at desktop, enables you to work and watch DVD simultaneously

Always on Top: Always on top display video

## 3.8.3. Repeat

You can repeat watching a chapter or a title by selecting the Repeat option from right-clicking menu or click the Repeat button on Navigator Panel.

## 4. AB Repeat

BlazeDVD supports AB Repeat function, which allows you to freely repeat your favorite segment.

#### a. Set A Point

Click AB Repeat button Repeat"-> "Set A Point" to set A point;

#### b. Set B Point

Click Repeat, or go to right click menu, select "Repeat"-> "Set B Point" to set B point, BlazeDVD will repeat playback from A point to B point.

#### c. Repeat Off



Click Click Click menu, select "Repeat"-> "Repeat Off", you will turn off AB repeat, resume to normal playback status.

## 3.8.5. Learning Mode:

BlazeDVD supports learning mode, which is helpful for you to learn foreign language.

Go to right click menu, click "Repeat"-> "Learning Mode" to popup below learning mode setting dialog:

Learning Mode Setting	
Duration:	8
Repeat Times:	3
ОК	Cancel

Duration: Set repeat duration time.

Repeat Times: Set repeat times.

Click OK, BlazeDVD will begin to repeat playback as per you have set in Learning Mode Setting.

## 3.8.6. Auto Resume Play

During playback status, click Stop , BlazeDVD will stop playing the current DVD movie, click Play again, BlazeDVD will auto resume play DVD to eject below dialog:



Auto Resume Play
Playback Position
Play from last position
O Play from beginning
Don't show this dialog again
OK Cancel

Play from last posiiton: Auto resume play DVD from last position

Play from beginning: Not resume play, play from the beginning

### 3.8.7. Play at Specified Time

Go to right click Menu, click "Go to" -> "Specified Time" to pop up below box:

Play at Speci	fied Time	
Hour	Minute 49 😂	Second
ОК		Cancel

You can input the accurate time to jump to play the specified position.

### 3.8.8. BlazeDVD Audio options

BlazeDVD offers many audio output modes for your choice. You may select the right audio output mode according to your computer configurations. Choices for output mode include:

## 3.9 Use Media Detector

If you have loaded disc in the default drive, Media Detector will auto launch BlazeDVD to play the disc, thus simplify the operation.





in Taskbar, right click the icon to popup below menu:

	Start BlazeDVD Search Disc and Play
~	AutoPlay DVD
¥	AutoPlay VCD
¥	AutoPlay CD
¥	AutoPlay AVI Disc
v	AutoPlay MP3 Disc
¥	AutoPlay RM Disc
	Option
	Start with Windows
	Exit

- Start BlazeDVD: Run BlazeDVD
- Search Disc and Play: Search and auto play files in disc
- AutoPlay DVD: If DVD disc loaded, auto play the disc
- AutoPlay VCD: If VCD disc loaded, auto play the disc
- AutoPlay AVI Disc: If AVI disc loaded, auto play the disc
- AutoPlay RM Disc: If RM disc loaded, auto play the disc
- AutoPlay MP3 Disc: If MP3 disc loaded, auto play the disc
- AutoPlay CD: If CD disc loaded, auto play the disc
- Start with Windows: Auto launch Media Detector when Windows start
- Exit: Exit Media Detector, do not auto play the loaded disc

Click "Option" to popup below menu:



梯 BlazeVideo Media De	tector 🚺	3
AutoPlay		
☑ DVD	✓ AVI	
VCD	MP3	
CD CD	RM	
Directory Search Depth		
Directory Depth:	2	
File Amount:	100 💌	
Start with Windows		
	OK Cancel	

- **AutoPlay**: Auto play the checked disc type
- **Directory Depth**: Set the sub folder depth for searching disc
- File Amount: Set the maximum file number for searching disc
- Start with Windows: Click on to launch Media Detector with Windows



# IV. Settings

# 4.1 General Settings

Options	
General Video Audio Record	Parental Control Appearance Information
DVD Drive	AutoPlay
Default drive:	Enable autoplay
Properties	Enable autorun
Default Language	
Audio:	English (United States)
Subtitle:	English (United States)
Menu:	English (United States)
Auto Resume Play	
Mode:	Prompt before playback
Power Setting	File Associations Default
	OK Cancel Help

## **DVD Drive**

• Default drive

If there are many drives in the computer, set the default CD/DVD Drive Option to assign a drive for playing. BlazeDVD will play DVD/VCD movies from this drive by default.

• Properties

Press this button you will see a dialog box, you can modify the properties of the default DVD/VCD drive. You can change the region code of your DVD drive here.

## AutoPlay

• Enable autoplay

Check this option to enable the autoplay function of BlazeDVD. If BlazeDVD is running, a disc will be played automatically shortly after insert it into the default drive.

• Enable autorun Check this option to enable the autorun function of BlazeDVD. If BlazeDVD is not running, it will be launched

17



automatically shortly after you insert a DVD disc into your DVD drive.

If both 'Enable autoplay' and 'Enable autorun' are checked, when you insert a DVD disc into the dvdrom, BlazeDVD will be run if it is not running, then play the disc automatically.

### **Auto Resume Play**

From this option, you can choose one of the following auto resume mode when you play a disc you have played before.

• Not Setting

It will start play from the beginning of the newly inserted disc.

Prompt before Playback A dialogue box ejects to prompt user to play from beginning or play from the last memorized point.
Play from Beginning

It will start play from the beginning of the newly inserted disc.

• Play from Last Position It will start play from the ending point of the last play when a disc is re-inserted, it will start to play from the memorized point. If it is inserted the first time, it will start to play from beginning.

#### **Default language**

Select default language type for audio, subtitle and menu. If the disc supports the selected language, it will be used as priority.

#### Default

Restore all options above to their initial/default values.

## 4.2 Power Settings

Click "**Options**..." button in the control panel to eject "**Options**" box, then activate "**General**" and click "**Power Setting**" button, you will enter "**Power Setting**" box as below:



Power Setting
Power Scheme
Enable Windows Power Scheme
Show Power Scheme
Enable Additional Power Scheme
High Power Saving
Minimum Battery to Play
0% 20% 40% 60% 80% 100%
Default OK Cancel

#### **Power Scheme:**

- Enable Windows Power Scheme: Select this option and click "Show Power Shceme", the "Power Options Properties" box of the windows system will pop up for you to perform system power setting.
- Enable Additional Power Scheme: there are three options as below:
  - a. High Power Saving: offers the best power savings, but may affect the performance of other applications running at the same time.
  - b. Normal Power Saving: offers some power savings without significantly affecting other applications.
  - c. Low Power Saving: offers less power savings but allows maximum flexibility to run other applications.

#### Mixmum Battery to play

Prevents your computer from unexpectedly shutting down while playing movie due to depletion of the battery. Once the battery life reaches the level, a dialog will pop up to prompt you with low power info. Defautl level is 15%, you also can drag the slide bar to set your desired level.

#### Default

clcik "Default", you will resume the default setting. Ok-Submitting the setting, power-saving technology adopted for Laptop PC. Cancel-Cancel the reseting, keep the original selecting



## 4.3 File Association

• Click the "Option" button in the control panel, select the "General" when the message box shows, then choose the "Files Association" button, the following message box appeared

File Associa	ate Option	×
Extension		^
.av	vi BlazeDVD AVI File	
m. 🔋 🗌	n RealAudio / RealVideo	
🛐 🛄	ivb RealAudio / RealVideo VBR	
💽 🗹 🔜 . vo	b BlazeDVD VOB File	
.da 💽 🔽	at BlazeDVD Video File	=
.m	pg BlazeDVD MPEG File	
. m	peg BlazeDVD MPEG File	
. 🖸 🖸 . m	1 v Movie Clip	
mi		-
.m. 🔗 📃	pv MPEG Video File	
.m	ov	
.qt		
.sv	vf Shockwave Flash Object	
	ma	
	mv	
🖌 🗹 🛃 .ac	c3 BlazeDVD Audio File	
	av	~
		_
Select A	II Select None Default OKay Cancel	

- Select All-Choose BlaveDVD Free as the default autoplay for all the files formats listed above.
- Select None-Release the files you have selected, cancel the BlazeDVD Free's association of these files formats.
- Default-BlazeDVD Free has selected several files formats as the default options.
- Okay-Submitting the selecting files formats, BlazeDVD Free will play the files by default.
- Cancel-Cancel the resetting, keep the original selecting.

## 4.4 Video Settings

#### Video Mode

For this option, recommend to select "Auto";

- Auto: According the movies source BlazeDVD will automatically select the deinterlace mode (Bob or Weave) to obtain better video quality.
- Force Bob: The movie is coded from interleaved signal (i.e. 30fps/NTSC or 25fps/PAL) and played under this mode.
- Force Weave: It is suited for the movies content coded from the original film (i.e. 24fps).

#### General

• Enable hardware accelerating: check this option to utilize hardware accelerating to obtain better performance.

20



- Enable OSD: OSD is short for On Screen Display. Check this option to display prompt necessary message on the video window when you operate BlazeDVD.
- Switch to full screen mode when play: check this option, the window will automatically switch to full screen mode when you play movies.
- Show time on video window : check this option to display time on video window.
- Show left media time: Check this option to display left time on video window.

#### **Picture In Picture**

- Enable Picture In Picture: Play media by Picture In Picture mode.
- Sub video position: the position of sub video: left top, right top, left bottom, right bottom of the main video selectable.
- Sub video size: the size of sub video, 80X60, 160X120, 320X240 pixels selectable.



# 4.5 Audio Settings

Options 🛛
General       Video       Audio       Record       Parental Control       Appearance       Information         Audio Output Setting       1       speaker - MONO       0       2       speakers - STEREO       0       4       speakers - L,R,LS,RS       5       5       speakers - L,C,R,LS,RS
<ul> <li>6 speakers - 5.1 channels: L, C, R, LS, RS, LFE</li> <li>7 speakers - 6.1 channels</li> <li>8 speakers - 7.1 channels</li> <li>S/PDIF - to external audio decoder</li> </ul>
Default
OK Cancel Help

#### **Audio Output Setting**

This option is used to configure the audio output mode for BlazeDVD. Please select the correct one from the following according to the actual configuration of your PC.

- 1 speaker MONO Mono channel output which combine multi channels into a single channel for output.
- 2 speakers STEREO Twin channels stereo which combine multi channels into twin channels output.
- 4 speakers L, R, LS, RS
  - The 4 channels output option is suitable for computer with sound card supporting 4 channels output. They are left, right, left surround and right surround. If your computer system use 4 speakers, you may use this option. In this case, BlazeDVD will automatically assign 4 independent channels for these speakers and enable you to enjoy the true surround sound effect.
- 5 speakers L, C, R, LS, RS The 5channels output mode is suitable for computer with sound card supporting 5 channels output. They are left, center, right, left surround and right surround.
- 6 speakers 5.1 channels, L, C, R, LS, RS, LFE
   If your computer is provided with the sound cards which support 6-channel (left, center, right, left surround, right surround, and LEE ) output and six speakers, we advise using the function to obtain the surround sound experience. The mode is suited for the DVD discs that have multi-channel encoding function, such as Dolby Digital 5.1.

22



• 7 Speakers – 6.1 channels

7 channels output mode (6.1 channel mode): If your computer is installed with sound card with 7 channels output and is using 7 speakers, it will automatically export produce a more true and super surround effect when playing DVD with 8 channels.

- 8 Speakers 7.1 channels
   8 Channel output mode (7.1 channels): If your computer uses 8 speakers, you can use this option. BlazeDVD will automatically assign 8 channels for those speakers which will produce the feel of being at the live show.
- S/PDIF to external audio decoder
   Stereo signals shall be output to the external receivers through S/PDIF compatible sound card. S/PDIF is an advanced digital interface technology developed by Sony and Philips that is different from the traditional analogue interface for signal transmission. If you want to enjoy the true 6 channels audio quality, you must have external Dolby Digital decoder and they must comply with the S/PDIF compatible sound card.

#### Default

Reset the audio output option to its default value.

# 4.6 Record Settings

In Main Control Panel click Ebutton, select "Record" you will go along with DVD record setting:

Options	
General Video Audio Record Parental Control Appearance Information	
Record Type (requires restart)	
Video & Audio	
Audio Only Video & Audio	
C:\Documents and Settings\Jack Wu\My Documents\BlazeVideo\BlazeDVD\R	
Free Space: 0.97GB	
Auto split file size: 650MB	
Locate on Disk	
Output converted file(s) to	
C:\Documents and Settings\Jack Wu\My Documents\BlazeVideo\BlazeDVD\C:	
OK Cancel Help	
<b>Record Type:</b> Drop down to select Audio Only or Video	&Audio as record type:
DropdowntoselectAudioOnlyorVideoSelectAudioOnly:youwillrecordDVDaudio	<b>7</b> 1
23	



Select Video&Audio: you will record DVD movie as MPEG2 video file **Save Record File to:** To specify the record file saving directory **Auto split file size:** To specify the maximum size of the record file, a new record file will be generated if exceeds this value **Locate on Disk:** Click to quickly access and open the record file folder **Output converted file to:** Specify the output folder of the converted file, the converted file will be renamed as "original file name + new extension"

# 4.7 Parent Control

The parental control in BlazeDVD, similar to the ratings of movies may be used for specific users (normally parent) to restrict the contents to be played. After the parental control is set, the BlazeDVD will prompt for parental password during the playing of DVD if it detect the contents contains higher level restriction. Only after the correct password is keyed in, can the play resume. If you want to restrict the movies to be played, follow the following steps to set up the ratings. IF there is a password, key in the right password to enable all options for modification.

Options 🔀
General       Video       Audio       Record       Parental Control       Appearance       Information         Highest Parental Level       Image: State Sta
NC-17, not appropriate for those under 17     Password: Set Password
OK Cancel Help

#### Disable, not limited

In this level, the parental control are disabled and all DVD titles can be played without limitation.

G, general
General level
PG, parental guidance suggested
Parental guidance suggested
PG-13, not recommended for those under 13
Parental guidance suggested, not recommended for those under 13

24



R, restricted Restricted NC-17,not appropriate for those under 17 Not appropriate for those under 17 Set password Set new password to protect parental level

# 4.8 System Information

The information property page shows the current information of current system environment and current playing DVD disc. They are not changeable.

- Audio Attributes Display the parameters about the current audio stream, such as format, sample rate etc.
  Video Attributes
- Display the parameters about the current video stream, such as format, sample rate etc.
- Subpicture Attributes Display the parameters about the current DVD menu/subtitle.
- CPU Attributes Display the information about the CPU.
- Misc. Attributes Display other information including BlazeDVD internal version, build time and the version number of directX.

# **IV.Technical Support**

If you need technical support from us, please collect the following information and E-mail us. We will respond you as soon as possible:

- Product Order ID
- BlazeDVD's version number
- Windows Operating System
- Hardware configuration (sound card, VGA card, Image Capturing card) and their specifications (Please follow below steps to attach your detailed PC config. file in your mail: click Start->Run, type "msinfo32" in Run window to open "System Information" window, then click "File"->"Export" to save your system info as a .txt file and then attach it to us.)
- The warning message(a screenshot is strongly recommended)
- The time and process descriptions about your troubles.

**Note**: Please give a detailed time and process descriptions about your troubles and the error message (Please be more specific than "the product does not work.")

Email : <u>support@blazevideo.com</u> Web site : http://www.blazevideo.com